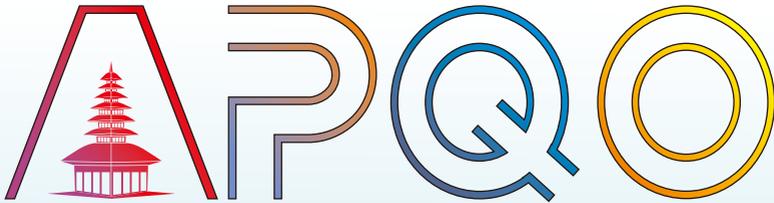




INDONESIA QUALITY & PRODUCTIVITY  
MANAGEMENT ASSOCIATION



# INTERNATIONAL CONFERENCE

25<sup>TH</sup> APQO INTERNATIONAL CONFERENCE

&

INTERNATIONAL QUALITY & PRODUCTIVITY CONVENTION 2019

THE STONES HOTEL, LEGIAN - BALI, INDONESIA

October, 14th - 16th 2019

Pursuing Excellence,  
Futureproofing Sustainability

IQPC 2019

APQO INTERNATIONAL CONFERENCE

GLOBAL PERFORMANCE EXCELLENCE AWARD

APQO INTERNATIONAL INDIVIDUAL AWARD

AWARDS FOR CONTRIBUTING TO EXCELLENCE

AWARDS FOR CONTRIBUTING TO EXCELLENCE



Commitment to Excellence



# Terima Kasih

On behalf of APQO Member Countries and Participants in the Convention, we would like to express our sincere appreciation to the Ministry of Manpower of The Republic of Indonesia for their strong support and Pursuing Excellence, Futureproofing Sustainability. We are grateful to:

- His Excellency, Minister of Manpower of The Republic of Indonesia.
- Mr. Bambang Satrio Lelono, Director General of Training and Productivity Development, Ministry of Manpower of the Republic of Indonesia.
- Mr. Suwahono, Chairperson of the Board of Trustees of the Indonesian Quality and Productivity Management Association.
- Mr. Suradi, Chairman Indonesia Quality & Productivity Management Association.
- Mr. Budihartono, Head of Organizing Committee.

## Host & Organizer



**INDONESIA QUALITY & PRODUCTIVITY MANAGEMENT ASSOCIATION**  
**ASOSIASI MANAJEMEN MUTU & PRODUKTIVITAS INDONESIA**

### *Steering Committee:*

Mr. Suwahono, Mr. Talip Widiyanto.

### *Organizing Committee:*

*Head:* Mr. Budihartono ■ *Communication & Publicity:* Mr. Toto Suharto ■

*Finance & Accounting:* Ms. Indah Budiwati, Ms. Risa Maharani ■

*Program:* Ms. Damayanti ■ *Conference:* Mr. Suradi,

*ACE:* Mr. Mochamad Iqbal, Mr. Sih Anggoro ■ *GPEA:* Mr. Abdul Halim ■

*Industrial Visit & Tour:* Ms. Rita Dwiyanara ■

*Registration:* Mr. Reyza Elmarviz ■ *Marketing & Promotion:* Ms. Liza Delfitri, Ms. Rita Dwiyanara ■

*Venue & Equipment:* Mr. Imam Armiya, Darmanto ■ *Information Technology:* Mr. Arief Chaeriono.

## Partners



All rights reserved. No part of this publication should be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying or otherwise without prior permission of the organizer or APQO Inc.



Bali, is one of the tourist sites that is quite complete so that many who are interested in coming to visit, ranging from tourist fields, mountains, lakes, luxury resorts, amusement parks, temples to everything related to the sea and beaches.

Every corner of Bali does offer extraordinary beach offerings, from public beaches to several natural beaches. The presence of many tourists to Bali, naturally grows and develops a large home industry, from various sectors, such as other tourism such as resorts or small hotels, vehicle rentals, places to eat, and various other types.

One of the biggest offerings is local culture and wisdom which is very strong and still maintained, tourists who come to Bali become very entertained with new experiences while on vacation.

That is what makes Bali an island that offers the best choice for you.

# Bali

**The most interesting  
cultural destinations  
in the world**

# CONTENTS

Messages	5
Global Performance Excellence Awards 2019 Winners	8
GPEA International Assessors 2019, Lead Assessors and Assessors - GPEA 2019 Awards Cycle	21
APQO International Individual Awards (AIIA) 2019 Winners	22
ACE Awards for Contributing to Excellence	30
APQO Innovation Class Awards 2019	32
APQO International Best Practice Awards 2019	34
Commitment to Excellence	35



## Message

from Chairman, Conference Organizing Committee

Dear friends and colleagues,

As part of the 25th APQO International Conference Coordination Committee in Bali - Indonesia, I warmly welcome to Bali - a beautiful cultural destination in the world. This is the second time the conference was held here after 2013 and we are happy to be part of your celebration.

The difference is achieved by showing all your hard work and your commitment showing about carrying out your duties and the diligencies and differences shown in all sections.

Winning such prestigious awards on the world's highest platforms is certainly a recognition that for others will make you an example and try your best to achieve the same success.

In addition, the legacy of sustainable excellence promoted by people like yourself and the world deserves our highest recognition and highest satisfaction.

Once again, congratulate me the most valuable for all of you and all for your achievements.



**Budihartono**

Chairman, Conference Organizing Committee



## Message

from Chairman, Indonesia Quality & Productivity Management Association

Dear friends and colleagues,

Indonesia Quality & Productivity Management Association (IQPMA) as a forum to drive quality and productivity in Indonesia is an integrated part of APQO in the implementation of APQO International Conference in Indonesia this year. The implementation of this activity is a repeat for the second time after the first in 2013 also in Bali.

On this occasion, allow us to express our appreciation and gratitude for the trust and opportunity given in holding this international event, in addition to our participation in several other international events outside Indonesia.

We also give high appreciation for the increasing number of participants and the number of countries that have contributed to the success of this event.

In the future, IQPMA is committed to continue following other international events and consistently supporting various events organized by APQO.

Welcome to join a series of APQO IC activities and enjoy the beauty of the island of Bali, known as the island of the gods with unique culture, friendliness of its inhabitants, and stunning natural scenery.

Thank you for the participation and cooperation of friends and colleagues.

A handwritten signature in blue ink, appearing to read 'Suradi', with a large, stylized flourish extending to the left.

**Suradi**

Chairman, Indonesia Quality & Productivity Management Association



## Message

from President, Asia Pacific Quality Organization Inc.

Welcome and Congratulations to all Distinguished Delegates, Presenters and Award Winners.

I would like to acknowledge the presence of all local and international delegates, presenters and award winners attending this 25th APQO International Conference, International Quality & Productivity Convention 2019 in Bali, Indonesia. The event encompasses the 19th GPEA 2019, AIIA 2019 and 4th ACETeam Competition and 1<sup>st</sup> APQO International Best Practice Competition and APQO Innovation Class Awards 2019 and the Conference Gala and Awards Dinner.

This annual mega quality event provides an excellent platform for the gathering of industry captains, senior leaders, quality gurus, key managers, and subject matter experts from some 18 countries where best practices are shared. It is also time for strengthening and creating new relationships. I congratulate IQPMA for hosting this conference and the balanced conference programme, it is a symbol of continuity for learning, benchmarking and networking for participants and recognition to award winners.

Winning an award builds recognition for the good work you and your team have done. Organizations, individuals and teams being honoured are exemplary models for passion and commitment to quality, innovation, productivity and business excellence internationally.

I wish you an enriching conference, enjoyable dinner and award ceremony lined up for you.

Thank you.

A handwritten signature in black ink, appearing to read 'Harnek Singh', with a long, sweeping horizontal line extending to the right.

**Harnek Singh**

President, Asia Pacific Quality Organization Inc.  
Chairman, Global Performance Excellence Awards.



## GLOBAL PERFORMANCE EXCELLENCE AWARDS

[www.gpea.apqo.global](http://www.gpea.apqo.global)

The GPEA (Introduced in 2000 as IAPQA) is the only formal international recognition of performance or business excellence. The program is administered by the APQO which is non-stock, non-profit organisation that serves as an umbrella group that brings together all of the leading quality professional societies in Asia Pacific Region. In 2010, the name of prestigious award was changed from IAPQA to GPEA to reflect the evolution in the field of quality from a focus on product and service quality to a strategic focus encompassing overall organizational performance termed performance/organizational/business excellence. The GPEA endeavors to bridge the cultural geographic and economic system gap of National Quality Award (NQA).

GPEA is today a strategic enabling tool for global performance excellence. It helps to strengthen the strategies and performance of organizations both public, private and NGOs to succeed in the fast - evolving global market place and be future ready in this digital era. The GPEA process promotes and strengthen awareness in performance excellence as an increasingly important tool in competitiveness towards global business success and sustainability. Adopting best practices within a country origin are extremely important for raising organizational performance levels, the customer experience, the standard of living. This results in improving each country's or regions economic and business activity and driving GDP performance.

APQO has continually recognized National Quality/Performance Excellence Awards as a significant component of enhancing productivity, innovation and strengthening business performance improvement strategy many countries. The Baldrige and EFQM based Criteria and its variations customized to meet the needs of various economies is widely used criteria for National Quality Awards. The GPEA process, which includes an assessment by an international panel of experienced assessors, provides an excellence opportunity for winners of National Quality Award to benchmark and better understand their opportunities for improvement and performance based on the Business Excellence Model.

**GPEA 2019 Winners are listed in alphabetical order for respective categories.**



光明乳业

## BRIGHT DAIRY & FOOD CO., LTD. CHINA



Mr Pu Shaohua  
(Board Chair)

We have gained a lot by running excellent performance. I would like to thank GPEA Awards Committee for its affirmation and Shanghai Association for Quality, China Dairy Industry Association, Japan Institute of Plant Maintenance for their support. This award is also an opportunity to push us forward. Help more people feel the happiness of good taste and health.



## EMPRESA PRODUCTIVA SUBSIDIARIA, COMISIÓN FEDERAL DE ELECTRICIDAD, DISTRIBUCIÓN, DIVISIÓN GOLFO NORTE, MEXICO



Mr. Ricardo Sandoval Ortega,  
Divisional Manager

Recibir el máximo reconocimiento de calidad a nivel mundial, nos llena de orgullo en la CFE. Con este reconocimiento confirmamos que somos una empresa competitiva a la altura de las mejores empresas internacionales, ya que nos distingue el compromiso genuino de nuestros líderes, así como a la pasión, talento y experiencia que día con día ponen en servicio a nuestros 3729 hombres y mujeres de esta CFE y del SUTERM.



Mr. Atul Temurnikar,  
Chairman and  
Co-founder, Global  
Schools Foundation



## **GLOBAL INDIAN INTERNATIONAL SCHOOL SDN.BHD. MALAYSIA**

“Education is a journey of excellence. Our association with Business Excellence has been integral which has facilitated our schools to understand and adapt the best teaching practices, sharpen our pedagogies, embrace innovation and inculcate the right values in our students. This significant association has tremendously helped our schools in becoming an epitome of new age learning, delivering the best in education to our students.” –



## **GRUPO AISLACÓN, MEXICO**



Ruben Dario Rodriguez  
CEO.

Today global economy demands global competitive organisations, This is not a fashion or just a dream but a critical condition to compete worldwide today.

The GPEA for us is a valuable road map which has helped our organisation to look forward into the future with confidence and with such guidance plan to succeed in an even greater and more competitive business environment where success is a must not just a goal. Thanks very much for this GPEA Award which give us a signal that we walk today in the right path with the right model



Institute of Technical Education

## **INSTITUTE OF TECHNICAL EDUCATION, SINGAPORE**



**Ms Low Khah Gek**  
Chief Executive Officer

Thank you for honouring us with the Global Performance Excellence Award. ITE's transformation journey is inspired by the principles of organisational excellence. Through adopting our national framework for organisational excellence, we have aligned our strategy, systems, people and processes to meet ever-changing industry, stakeholders and students' needs. We remain agile and adaptive towards the needs of the future economy, future jobs and future skills. The impact of our transformation in the last two decades is the turnaround in our student success, public perception and value accorded to Singapore's applied career educational pathway for youths and adult learners.



## **KELANI CABLES PLC, SRI LANKA**



**Mr. Mahinda Saranapala**  
Director / CEO

Kelani Cables, a leading electric cable manufacturer in Sri Lanka who celebrated 50 years in business in 2019 is honoured to win the GPEA 2019 world class award. We thank the GPEA Chairman Mr. Harnek Singh and GPEA Secretary Ms. Mangalika De Silva for this opportunity.



## World Class Winner Global Performance Excellence Awards 2019



### KIZUNA JV CORPORATION, VIETNAM



Mr. Doan Hong Dung  
General Director

The Malcolm Baldrige Criteria goes throughout the goal of leadership, building, maintaining and developing the best conditions to operate to target internal customers (workforce) and external customers outside (including other stakeholders). Similarly, after many years of applying these criteria, it shows the synchronization between KIZUNA management strategy system and these model criteria. These criteria have contributed to the construction and implementation of Kizuna's operating strategy, which is to create an efficient and secure production environment for businesses in Kizuna Serviced Factory. As a result of the suitability between Kizuna strategy and the implementation of this set of criteria, nearly 100 FDI enterprises have chosen Kizuna as their investment and development destination in Vietnam in general and in Long An Province in particular. As the Top Manager of Kizuna, I believe that the implementation of the Malcolm Baldrige Criteria is a trend model for Kizuna effective corporate governance for many years.



### MALIBAN BISCUIT MANUFACTORIES (PVT.) LTD. SRI LANKA



Ms. Kumudika Fernando  
Managing Director

It is a great honour for Maliban Biscuit Manufactories to be selected as the GPEA World Class Winners for the third time to accolade the achievement of business excellence through great commitment & dedication of our entire workforce. We appreciate APQO and GPEA for recognizing our efforts for performance excellence at this Global Platform.

**PUPUK KALTIM**

**PT PUPUK KALIMANTAN TIMUR,  
INDONESIA**



Dr. Bakir Pasaman, M.M, M.H.  
President Director,  
PT Pupuk Kalimantan Timur,  
Indonesia

We would like to thank Asia Pacific Quality Organization (APQO) for giving us the Best CEO and the prestigious Global Performance Excellence Award (GPEA) two years in a row. This award is our commitment for excellence performance and anticipating challenges from Volatility, Uncertainty, Complexity, Ambiguity (VUCA) era, in order to maintain food security in Indonesia and “To Become a Growing and Sustainable World-Class Company in The Fertilizer, Chemical and Agrobusiness Industry” in accordance to our vision.



**SHANGHAI ELECTRIC POWER COMPANY LIMITED,  
CHINA**



Mr Wang Yundan  
Chairman

Quality improvement is highly valued by Shanghai Electric Power. I do believe, with our corporate spirit of “Inheritance, Innovation, Excellence”, Shanghai Electric Power will continue to have great efforts to be a World-Class Innovative Modern Energy Enterprise with Clean Energy, New Energy, Energy Technology R&D and Modern Electric Power Service all rolled into one.



## World Class Winner Global Performance Excellence Awards 2019



### VIGLACERA CORPORATION – JSC, VIETNAM



Mr. Nguyen Anh Tuan  
General Director

Participating in GPEA has played an important role in improving the position of Viglacera. The implementation of the award's criteria can help Viglacera clearly see weaknesses, strengths and opportunities to improve management activities. Viglacera has been using the most advanced criteria and assessment tools to strengthen its management system and create a better competitive advantage of its products in the market, thereby making improvements and creating momentum for Viglacera to develop sustainably.



**Mr. Samitha Perera**  
Director / CEO

**CBL FOODS INTERNATIONAL (PVT) LTD.**  
**SRI LANKA**

I express my deep sense of gratitude to the Asia Pacific Quality Organization (APQO) for having considered us for this award for Business Excellence. Most awards are the result of more than the awardee's efforts, and I believe it's important to acknowledge those who might have contributed in one way or the other.



**Mr. Tran Dung**

**CENTRAL POWER ELECTRONIC MEASUREMENT  
EQUIPMENT MANUFACTURING CENTER,  
VIETNAM**

I am honored to accept this award and to be in your beautiful Bali. On behalf of cpcemec- a vietnamese company specialized on smart meter, smart grid and renewable energy, a very special thanks to the APQO organizers for giving us chance to look back and affirm our ability. We'll try our best to make power grid smarter as our slogan and especially attend APQO more times in the future. Thank you and wish you the best!



ATLAS AXILLIA CO. (PVT) LTD.  
SRI LANKA



Mr. Asitha Samaraweera  
Managing Director

We are extremely honoured and delighted to be receiving such an important award as a formal international recognition of our performance. This achievement is shaped by the strength of the foundations we set with the contribution of every level at Atlas Axillia. It's a true testimony that a Sri Lankan home grown business can evolve venture and challenge international markets by winning customers' through the quality of our products and improvement focus.



CASTROL INDIA LIMITED, INDIA



Mr. Jayanta Chatterjee  
Wholesale Director,  
Supply Chain

Business excellence has always been a big strength for Castrol and we continue to fortify it across our value chain, and recognitions such as GPEA serve as testimony to customers and consumers about our process excellence and best-in-class quality delivery. This award is a great platform to help organizations such as ours in our constant journey towards brilliance.



Mr. Atul Temurnikar  
Chairman and  
Co-founder,  
Global Schools  
Foundation.

## GLOBAL INDIAN INTERNATIONAL SCHOOL PTE.LTD. SINGAPORE

“Education is a journey of excellence. Our association with Business Excellence has been integral which has facilitated our schools to understand and adapt the best teaching practices, sharpen our pedagogies, embrace innovation and inculcate the right values in our students. This significant association has tremendously helped our schools in becoming an epitome of new age learning, delivering the best in education to our students.”



Mr. Joe Ling Hwa Ean  
Managing Director

## LINACO MANUFACTURING (M) SDN BHD, MALAYSIA

This award sets a new milestone for the company, and by far, one of the most important award for the group as it focuses on the heart of giving. Everyone in the company is naturally a contributor to this award. I am personally humbled by this award, and with great hopes that the acts of love from the group can be an influence to other organisations around us.



## PERUM JAMKRINDO, INDONESIA



Mr. Randi Anto  
President Director

I am pleased, honored and humble to accept this award and to join in the midst of the excellent company in the world which I have respected. This is a good achievement that we were work for it. I hope what we are achieve today will encourage everyone at the company to work smarter and doing their best for the corporation. Thank you.



## PT PELABUHAN INDONESIA II (Persero) INDONESIA



Mr. Elvyn G Masassya  
President Director

I am honoured to receive an award I will always treasure as the best CEO for the 19th GPEA 2019.

GPEA award is one of the most significant events and therefore I have attempted to fulfil my obligations to transform IPC, the largest port operator in Indonesia which has a vision to become a world-class operator that excellence in operational and services.

IPC has worked continuously to bring about improvements not only to deliver a high performance port standard both in services and business but also contributing in Government's vision in fulfilling Indonesia as a World Maritime Axis as stated in our tagline Energizing Trade Energizing Indonesia

Once again, thank you very much and my highest appreciation to The Chairman of GPEA, all committee, distinguished parties that has been involved in GPEA 2019.

**SUZLON**  
POWERING A GREENER TOMORROW

**SUZLON GLOBAL SERVICES LIMITED,  
INDIA**



Mr. Ishwar Chand Mangal  
CEO-GOMS & Inter-  
national Sales  
(Emerging Market)

This is indeed a very proud moment for me and the entire Suzlon Group. Receiving this award on behalf of my organization is truly reflective of the dedication, determination and hard work put in by every employee of Suzlon in order to make it one of the most recognizable brands in India. I would also take this opportunity to thank our customers and valued stakeholders, who continue to believe in us and motivate us to work for a greener tomorrow. A huge thanks to everyone present here and once again the most sincere thanks to our jury members.



**TAN A DAI THANH**  
Phần vinh cuộc sống Việt

**TAN A MANUFACTURING AND TRADING  
COMPANY LIMITED, VIETNAM**



Mr. Nguyen Duy Chinh  
CEO

We, at Tan A Manufacturing and Trading Company Limited, are committed to accepting and complying fully with the regulation of using the Global Performance Excellence Award Application 2019 certification logo prescribed by the Organizer.



Unidad Médica De Alta Especialidad,  
Hospital De Cardiología No. 34  
Instituto Mexicano Del Seguro Social,  
Mexico



Ms Beatriz Maldonado Almaraz  
General Director of The Hospital

On behalf of the Mexican Institute of Social Security and The Work Team of The High Specialty Medical Unit, Hospital De Cardiologia No. 34 I appreciate the distinction and great honor which represents this recognition to the work of many years of effort, of all professional staff, where we have been able to demonstrate that public institutions can also grant the best services and be recognized worldwide. Thank you.

أرامكو السعودية  
saudi aramco



Wasit Gas Plant, Saudi Aramco,  
Saudi Arabia



Mr. Ahmed A. Alghamdi  
Wasit Gas Plant,  
Manager, Aramco

WASIT GAS PLANT DEPARTMENT is extremely honoured to accept this award and Thank You GPEA Governing Council for the time and effort you have put into this yearly award process. We also very appreciative of those who recognised, recommended and supported our effort that resulted in WASIT GAS PLANT receiving the GPEA 2019.

**GPEA International Assessors 2019**  
**Lead Assessors and Assessors - GPEA 2019 Awards Cycle**

<b>Name</b>	<b>Country</b>
Mr Suradi	Indonesia
Mr Abdul Halim	Indonesia
Mr Dialah Hokосуja Hutabalian	Indonesia
Ms. Sharifah Normah Binti Syed Omar	Malaysia
Mr. Zarak Shaifuddin Bin Zamrah	Malaysia
Ms Arati Ninad Mhatre	Singapore
Mr Chia Beng Chye	Singapore
Mr Keanu Lee Kwat Wee	Singapore
Mr Lim Yoon Foo	Singapore
Ms Shyama Chandani Perera	Sri Lanka
Mr Piyal Aponso	Sri Lanka
Mr Rathin Khandhadia	India
Mr Rajagopal Mukundan	India
Mr Shailesh M Ghodekar	India
Mr Johnson George	India
Mr T Karunanithi	India
Ms Avita Singh	Fiji



## APQO INTERNATIONAL INDIVIDUAL AWARDS

APQO International Individual Awards (AIIA) were introduced in 2000 to recognise role models and worthy deserving individuals.

Considering the diversity and spread of APQO membership, APQO do not practice of naming its awards after individuals. However, would support this when where an individual has played a significant role directly for APQO e.g. founder, linked directly to APQO as an organisation. This is to keep the award exclusive and meaningful for APQO in recognising worthy role models after whom the award is named as there are many role models all over the world.

The Harrington/Ishikawa Quality Professional Award named after APQO's first honorary joint Presidents will for now be APQO's only Individual International Award named after individuals and will be presented to a deserving quality professional that has stood out and made outstanding contributions to the promotion and implementation of quality methodologies in the Asia Pacific region and or globally.

Prior to 2018 the various categories of the APQO Awards named after individuals administered by APQO and judged by the WLHF Board were presented during APQO International Conference Awards & Dinner Gala Platform. To facilitate clarity in the effort to enhance the APQO award process and preventing any conflict of process when shortlisting worthy winners and role models, with effect from 2018 only AIIA winners managed and judged by APQO panel of judges will be recognised at the APQO International Conference Awards Presentation platform.

There are seven categories of APQO International Individual Awards (AIIA) namely:

**APQO Award for Senior Leadership Commitment to Quality**

**APQO Award for Woman in Quality Leadership**

**APQO Harrington/Ishikawa Quality Professional Award**

**APQO President's Award for Demonstrated Excellence**

**APQO Special Recognition**

**APQO Lifetime Achievement Award**

**APQO Long Service Award.**

**APQO Award for Senior Leadership Commitment to Quality  
2019**



**Dr. Bakir Pasaman, M.M, M.H.**

President Director, PT Pupuk Kalimantan Timur,  
Indonesia



**APQO Award for Senior Leadership Commitment to Quality  
2019**



**Mr Yan Li (Robert Li)**

President & General Manager,  
Volvo Construction Equipment China Co. Ltd, China  
Construction Equipment  
GLOBAL





## APQO Award for Woman in Quality Leadership 2019



**Ms Sabrina Loi**

Deputy, Chief Executive Officer (Corporate),  
Institute of Technical Education, Singapore



## APQO Award for Woman in Quality Leadership 2019



**Prof Tang Xiaofen,**

President,  
Shanghai Association for Quality, China





## APQO Harrington/Ishikawa Quality Professional Award 2019



Mr. Harnek Singh,  
President,  
Asia Pacific Quality Organisation, Inc



## APQO President's Award for Demonstrated Excellence 2019



Mr. Randi Anto,  
President Director  
Perum Jamkrindo, Indonesia





## APQO International Individual Awards 2019

### APQO President's Award for Demonstrated Excellence 2019



**Mr. Elvyn G. Masassya**

President Director  
PT Pelabuhan Indonesia II (Persero), Indonesia



### APQO President's Award for Demonstrated Excellence 2019



**Mr. Budihartono**

Vice Chairman,  
Indonesia Quality & Productivity Management Association



INDONESIA QUALITY & PRODUCTIVITY  
MANAGEMENT ASSOCIATION

## APQO Special Recognition 2019



**Dr Toha Rosadi**

Board of Advisory Member  
Indonesia Quality & Productivity Management Association



INDONESIA QUALITY & PRODUCTIVITY  
MANAGEMENT ASSOCIATION

## APQO Special Recognition 2019



**Mr. Suradi**

Chairman,  
Indonesia Quality & Productivity Management Association



INDONESIA QUALITY & PRODUCTIVITY  
MANAGEMENT ASSOCIATION



## APQO International Individual Awards 2019

### APQO Special Recognition 2019



#### Mr. Talip Widiyanto

Board of Advisory Member,  
Indonesia Quality & Productivity Management Association



INDONESIA QUALITY & PRODUCTIVITY  
MANAGEMENT ASSOCIATION

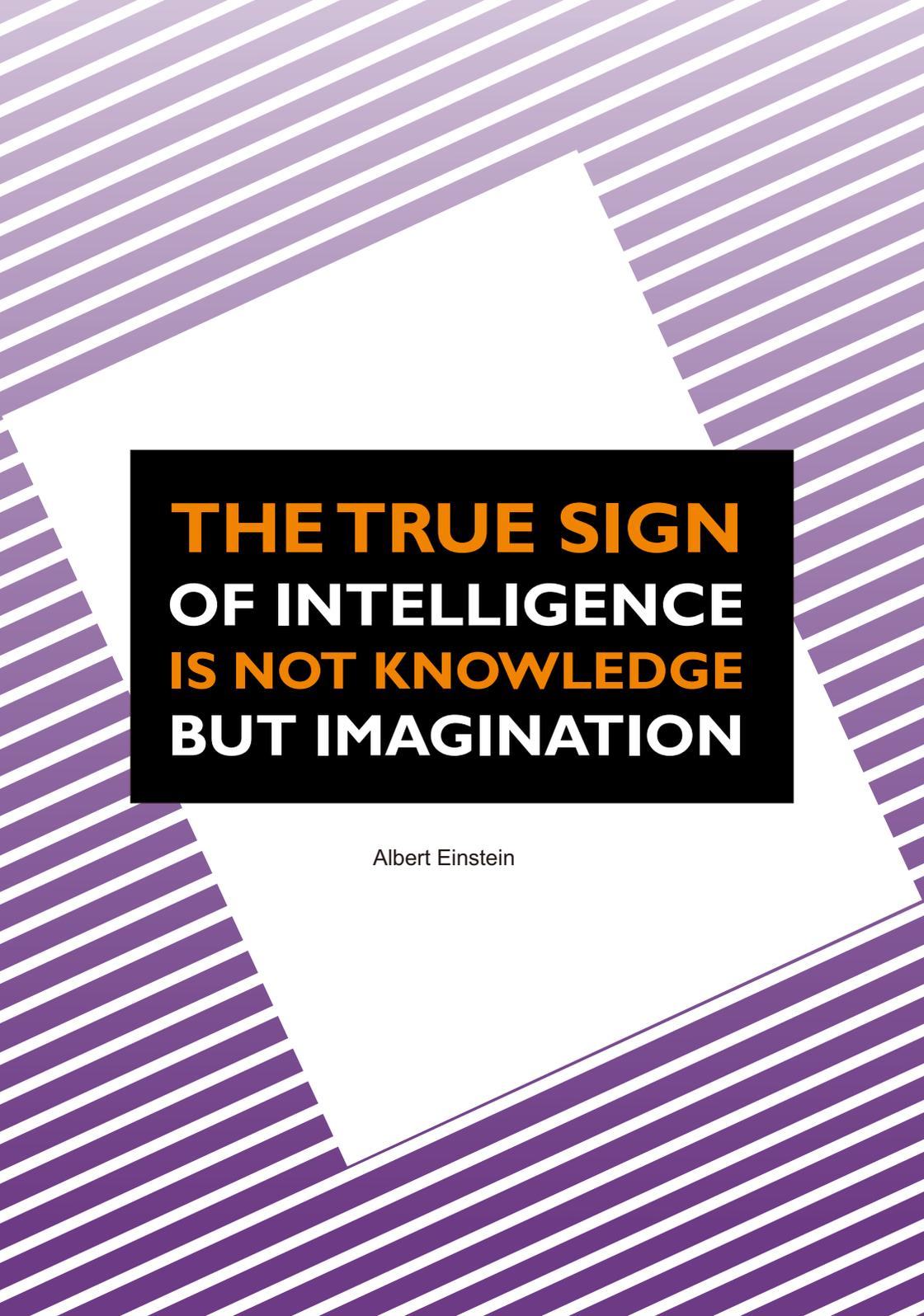
### APQO Special Recognition 2019



#### Mr. William Lim

Assistant Executive Director, Singapore Productivity  
Association  
Assistant Director, Singapore Productivity Centre  
APO Liaison Officer for Singapore





**THE TRUE SIGN  
OF INTELLIGENCE  
IS NOT KNOWLEDGE  
BUT IMAGINATION**

Albert Einstein



## ACE Awards for Contributing to Excellence

Introduced in 2016, ACE is highly participative and interactive team excellence competition designed to recognise teams that demonstrate common values and goals imparting a powerful sense of shared purpose where they combine talents and skill to achieve new levels of performance.

APQO welcome teams from all member countries and organizations just starting out to those with more matured systems. The ACE applies to teams from public sector; not for profit or from any industry or size of organization.

### **The Objective of ACE:**

Provide a platform for competition to recognise the best of best of teams from APQO member countries. This competition process creates a “best-practice” sharing environment and fosters a healthy spirit of competition, which encourages and rewards excellence.

### **Why Participate?**

ACE is the only international recognition process of its kind recognising the best of best teams arising from various national team engagement activities at an international platform. The competition provides an outstanding opportunity for teams from diverse organizations around the world to come together and share their knowledge using a variety of continuous process improvement, innovation efforts and productivity enhancement efforts. Participation in the ACE Team Awards also provides an excellence opportunity to:

**Learn and Share** - study other teams and benchmark your team’s efforts. Showcase and celebrate your organization’s commitment to productivity, innovation and continuous improvement process.

**Benchmark and Leap** - compare how your team measures up against the best of the best in teaming and commit to team excellence from around the world. Embrace best practices and leap towards excellence.

**Recognise and Celebrate** - demonstrate commitment to teams and workforce engagement and recognition to motivate staff to embrace excellence and commitment to the organization vision and it’s stakeholders in particular customers’ satisfaction.

Team participating will receive the APQO Team Excellence Awards of Star, 2 Star, 3 Star or Certification of Participation based on their total score.



**All teams will concurrently be considered for five special best of best awards namely:**

1. APQO International ACE Award - Overall Best
2. APQO International ACE Award - Best Impact on Productivity
3. APQO International ACE Award - Best Impact on Innovation
4. APQO International ACE Award - Best for Leveraging Technology (2017)
5. APQO International ACE Award - Best for Impact on Transformation (2018).

## **ACE Team Awards Competition 2019**

A total of 113 Teams from 17 Countries are competing namely:

**Indonesia  
Malaysia  
Singapore  
India  
Thailand  
Fiji  
Japan  
United Arab Emirates**

*The 113 teams listed not in any order to priority are as follows.....*



**APQO Innovation Class Award 2019**  
10 winners of Star, Gold, Silver categories of AIC Award



ATLAS AXILLIA CO. (PVT) LTD. SRI LANKA

أرامكو السعودية  
saudi aramco



WASIT GAS PLANT- SAUDI ARAMCO, SAUDI ARABIA



Global Indian  
International  
School

GLOBAL INDIAN INTERNATIONAL SCHOOL PTE.LTD. SINGAPORE



Inspiring Goodness

MALIBAN BISCUIT MANUFACTORIES (PVT.) LTD. SRI LANKA

**FINISAR**

FINISAR MALAYSIA SDN. BHD. MALAYSIA



JOHOR PORT BERHAD, Malaysia



KULIM MUNICIPAL COUNCIL KEDAH DARUL AMAN, MALAYSIA



PRASARANA MALAYSIA BERHAD, MALAYSIA



SHANGHAI MICROPORT MEDICAL (GROUP) CO., LTD. CHINA



PUSAT KESEHATAN MASYARAKAT KECAMATAN SENEN  
JAKARTA, INDONESIA



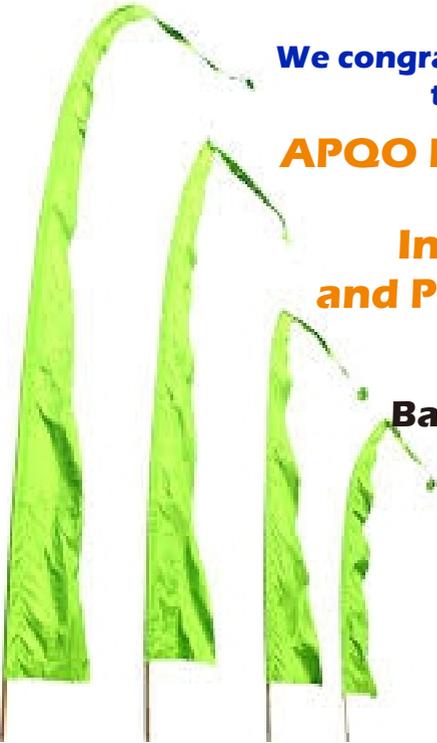
## APQO International Best Practice Awards 2019

Name of Organisation	Title of Best Practice
1 CBL Foods International (PVT) Ltd. Sri Lanka	Use of Statistical Analysis to improve the process efficiency
2 Wasit Gas Plant,Aramco, Saudi Arabia	Online CHP Model
3 Atlas Axillia Co (Pvt) Ltd, Sri Lanka	KAIZEN
4 Global Indian International School, Kuala Lumpur, Malaysia	Innovative Interventions in Pre-School Teaching & Learning: PACE maker
5 Global Indian International School PTE Ltd. Pungol-Smart Campus, Singapore	#TechGen 4 NextGen, Leveraging Technology for Student Learning
6 Institute of Technical Education, Singapore	Transforming Public Perception of Career & Technical Education (CTE) – No Dead End
7 Kelani Cables PLC, Sri Lanka	Best Delivery Management
8 Kizuna JV Corporation, Vietnam	Successfully Apply the Balance Score Card system (BSC)
9 Linaco Manufacturing (M) SDN BHD, Malaysia	Building A Sustainable Future for The Next Generation
10 Maliban Biscuit Manufactories (Pvt.) Ltd. Sri Lanka	Factory Improvement Teams (Cross Functional Teams)
11 Unidad Médica de Alta Especialidad, Hospital de Cardiología No. 34 del Instituto Mexicano del Seguro Social. Mexico	Limb Salvage with Critical Ischemia.
12 Pupuk Kalimantan Timur, Indonesia	Performance Excellence Achievement through Innovation for Sustainability and Industry 4.0 Readines

## **Commitment to Excellence**

APQO expresses its highest gratitude to Hosts and Organizers, Partners, Key Note Speakers, Presenter, Panelists, Moderators, GPEA Awardees, GPEA Assessors, ACE Teams, ACE Team Assessors, Delegates who volunteered or accepted APQO's invite to partake on the 25th APQO International Conference 2019 Bali, Indonesia.

The Conference hosted by the management of Indonesia Quality and Productivity Association (IQPMA) in collaboration with Wahana Kendali Mutu (WKM) was held from 14th to 16th October 2019 at The Stones Hotel, Legian, Bali - Indonesia.



**We congratulate and wish you success on  
the implementation of**

**APQO International Conference  
and  
International Quality  
and Productivity Convention**

**Bali, 14-16 October 2019**



PERUM JAMINAN KREDIT INDONESIA

We are proud to say  
*Congratulations*  
on the implementation of the  
**APQO International Conference  
and IQPC**

**PUPUK**  **KALTIM**

**PT PUPUK KALIMANTAN TIMUR,  
INDONESIA**



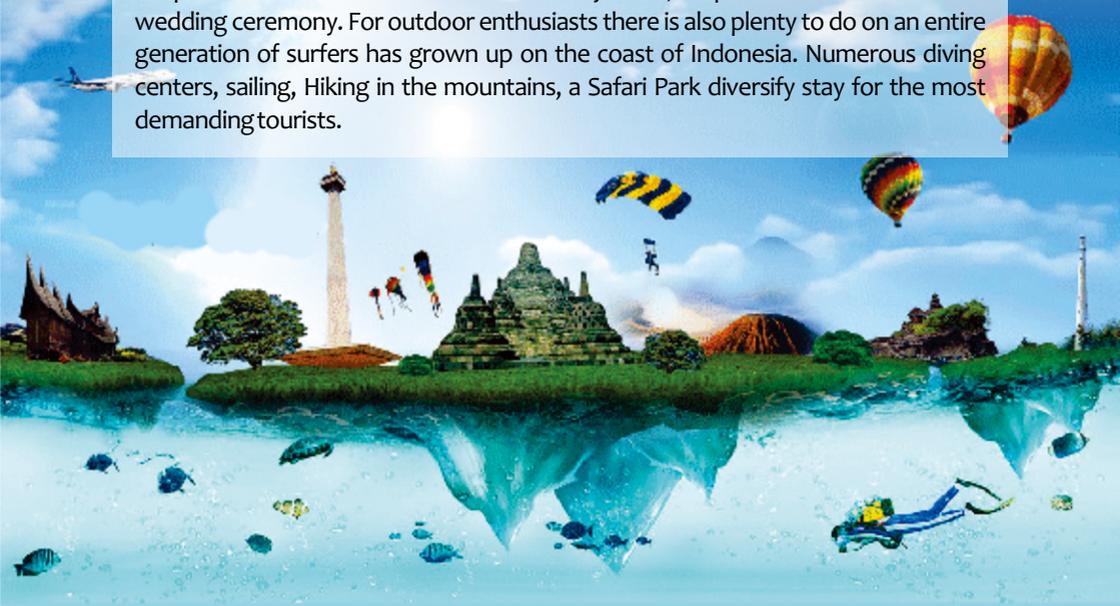


**INDONESIA** is the largest insular country in the world and the largest country in Southeast Asia.

It is a mysterious country, where You will find everything you need for a wonderful and exciting leisure: mild tropical climate and untouched nature, in remote villages where lifestyles have not changed for the last centuries, the beaches of fine white sand and crystal clear waters, luxury hotels, buried in verdure of gardens. Resting in Indonesia, you can feel in several epochs. Here is preserved prehistoric rites and rituals, some of the Islands are home to tribes whose languages are still not studied by scientists. The nature of Indonesia is remarkably diverse. Here you can find jungle and majestic mountains, beautiful lagoons and perfect sandy beaches.

As a rule, Indonesia visit for seasoned tourists and travelers, which was not the first to visit the exotic countries of Southeast Asia and are now seeking for the odd and the even more exotic. Indonesia justifies itself and doesn't disappoint even those travelers.

The main tourist center of Indonesia - Bali. A separate category of local tourists - the couple arrived on the island of Bali for a honeymoon, to spend a traditional Balinese wedding ceremony. For outdoor enthusiasts there is also plenty to do on an entire generation of surfers has grown up on the coast of Indonesia. Numerous diving centers, sailing, Hiking in the mountains, a Safari Park diversify stay for the most demanding tourists.



# VISIT INDONESIA

every time remembered with beauty

# 25th APQO International Conference



and

## International Quality & Productivity Convention 2019

APQO INTERNATIONAL CONFERENCE

GLOBAL PERFORMANCE EXCELLENCE AWARD

APQO INTERNATIONAL INDIVIDUAL AWARD

AWARDS FOR CONTRIBUTING TO EXCELLENCE

AWARDS FOR CONTRIBUTING TO EXCELLENCE

IQPC 2019



**Commitment to Excellence**